

Conference Evaluation Summary

51 Responses

- 1. What made you attend this Conference? Please check all that apply.
 - □ Specific speaker(s) 11

William Shores, Casey, & Work, Speaker list contained highly qualified individuals, Slatter/Shores/Casey, Dr. Ogilivy, the ladies in Dealing Troublesome Presenters, Frank Work, The 3 Amigos

□ Specific topic (s) - 14

Decision writing(2), Privacy for Health Professions(3), Constructing Good Decisions(2), Creating Good Practice Guidelines(3), Managing Privacy, Building Tribunals, How to do an investigation, Building Tomorrow's Tribunals,

- □ Training sessions 19
- □ Exploration of current issues in the field 20
- □ Networking opportunities 13
- Other (please specify) Learning Opportunity, Filled in for someone, Employer offered to send me for continuing education, came as a replacement for someone else that was registered to attend, work sponsored opportunity, college signed me up for training purposes. General Professional Development, interest in Administrative Tribunals, asked by a supervisor, invitation to speak
- 2. Please rate the overall content value of the sessions:

	Excellent	Above Satisfactory	Satisfactory	Not Satisfactory	Poor
Plenary #1 – Recognizing the Pitfalls	12	18	10	3	
Constructing Good Decisions	21	16	4	1	
Dealing with Troublesome Presenters II	21	9	2		
Creating Good Practice Guidelines	9	11	6	4	
Building Tomorrow's Tribunals	16	5	6	3	2
Managing Privacy for Health Professions	2	9	1		
Plenary #2 – Turning Today's Disasters into Tomorrow's Best Practices	26	8	1		

3. Please rate your overall content experience at this conference:

Overall Conference	Excellent	Above Satisfactory	Satisfactory	Not Satisfactory	Poor
	19	19	4		

- 4. What would you recommend for inclusion in future conference packages?
 - Everyone's Slides
 - Copies of presentations or include in packages
 - Prearrange common groups for networking (tables with nametags on them), shorter breaks with either longer lunch or longer sessions, good as it is
 - more bbg spices
 - Overall very interesting
 - Longer sessions on matters that require more time. i.e. Troublesome presenters
 - Building Tomorrows Tribunals Not my style of learning. Too many different groups, too much non applicable info. More confusion than learning.
 - To have a 2 day workshop, so that there is time for each subject
 - Decision making & decision writing
 - Was fine
 - Group interaction similar to building tomorrows tribunals
 - More communication of best practices



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- Speaker notes
- How to achieve transparency
- The presentations receiving them after the conference is good, but not efficient
- Higher level "201" Topics
- An introductory judgment writing skills course
- Draw Tickets? I was unaware of door prize draw!!
- Pens that write
- 5. What suggestions do you have for improvement of this conference? (Feel free to use the back of this sheet)
 - This year's conference substantially better than last year
 - More in depth information at sessions
 - N/A Excellent as is
 - How do you improve "perfect?"
 - The majority of attendees have vast experience so, speakers could cover topics at a "higher" level
 - Was already excellent I feel privileged to have attend
 - Have more advance –level sessions
 - Use more videos/role playing
 - More time
 - The variety was good enjoyed the "Building Tomorrows" workshop
 - O.K.
 - More communication of best practices and resource material
 - I was extremely disappointed with the "Building Tomorrow's Tribunals" Entire session was small group work. No information from presenters. I would not attend such a session in the future.
 - The content seemed a little more for less experienced members. Perhaps a separate session for more experience folks.
 - None, this conference was very well planned
 - Conference was high level. Would prefer to be more intermediate or senior rather than introductory.
 - Nothing
 - Send out case studies ahead of time, that can be discussed a session.
 - Creating Good Practice Guidelines this was a new type of info that I feel I did not really appreciate as much as I thought I should, as to what or how I would apply to my organization
 - Can't think of any! Well Done!
 - Creating Good Practice Guidelines was a misnomer. I expected a talk about good practices, not about the use of guidelines. However the presentation was very good.
 - I enjoyed the specificity of the session of health professions
 - The brochures between AGM and courses were a bit confusing
- 6. Are there any topics or themes you would recommend for future seminars? (Feel free to use the back of this sheet)
 - Do not like membership set-up & restrictions
 - Would get more people to courses if these not in place.
 - Good As is
 - More info to prevent judicial reviews
 - Ms. Crighton & the Afternoon Plenary session
 - Brian Curial at Miller Thomson on the Health Professions Act
 - Dealing with cultural differences
 - Current developments in administrative law (i.e. from the courts)
 - Shorten the breaks so the day is over sooner
 - Charter Implications
 - Presenters for session on Troublesome Presenters were excellent. Bring them back. Good material; good topic.
 - How the FOIP Act fits into the Tribunal Processes. Potential Liabilities.



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- Dealing with culturally diverse parties i.e. First Nations
- Greater detail and for criterion for developing policy guidelines, procedures
- Less interactive break into small group exercises
- How to properly orientate a hearing tribunal? Bring back the privacy commissioner.
- Continue to allow for the Q & A time. The actual, practical knowledge of the presenters is fantastic; good job at that
- Provide scenario's & then opportunity to draft judgment & guidance. Really an expansion of constructing good decisions, but a real working approach.
- Succession Planning/Recruitment
- There seems to be no training courses for Complaints Directors and Hearings Directors would be helpful. Also any value in addressing issues and processed based on different types (categories) of tribunals?
- 7. How did you learn about the Conference?
 - □ Brochure/direct mail -19
 - □ Website 5
 - □ AFAJ courses -13
 - Other (please specify):Member, Email, Tribunal Staff, through my employer's training specialist, through my organization, my employer, Deborah Howes, Gov't Workplace, prior conference, Chief Appeals Commissioner, membership, college for which I am a resource member, membership, Email from Deborah Howes, Federation of regulated Health Professions, Professional Society
- 8. Do you have any suggestions for additional promotion of the seminar?
 - Mail out to all Adm Tribunals in Alberta, Sask, Man, Yukon, NWT.
 - Good sessions
 - Just keep up the good work
 - No
 - Email all members of all AB agencies, boards and commissions
 - Mail this information to all the Métis Settlements
 - Need to get the message out to professional associations
 - All Health Profession Colleges/Assoc.
 - E-mail Blasts
 - Law society for CE credits
- 9. Where would you prefer FAJ's Conference be held? Calgary or Edmonton?

Edmonton	30
Calgary	8
Either	5
Banff	1
Alternate	1

I'm concerned about the deficit. How did it get paid? From now on all courses should be break even! Develop a business plan for the future & follow.