

Foundation of Administrative Justice  
5<sup>th</sup> Annual Conference Workshops and Descriptors  
April 29<sup>th</sup> & 30<sup>th</sup>, 2009

**Concurrent session: Thursday April 30<sup>th</sup>, 2009 11:15 am**

**3. Administrative Dispute Resolution: The New ADR**

Speakers: Bill Diepeveen, Manager, Mediation Services, Alberta Municipal Affairs  
Sandra L. Schulz, Q.C., Legal Counsel, Dispute Resolution Programs, Alberta  
Justice

Dispute resolution processes vary widely within society. Alternative dispute resolution techniques incorporate different methods or venues for resolving a dispute out of court. Within that catchall term, administrative tribunals are already an alternative, created decades ago to provide access to subject matter experts for decision making. Appropriate dispute resolution techniques imply a choice of resolution processes appropriate to the conflict and the participants. The newest ADR is administrative dispute resolution methods used by administrative tribunals to resolve problems within their processes. Bill Diepeveen and Sandra Schulz will discuss some advantages for tribunals to incorporate ADR within their environments.